



BOARD & TRAIN GENERAL INFO AND PAYMENT AGREEMENT

Smrtdog can train your dog for you! During this time, your dog will learn the following:

PLEASE LIST UP TO 3 MAIN BEHAVIORS:

- 1) _____
- 2) _____
- 3) _____

Example, come when called, sit at doorways and loose leash walking. Additional cues (commands) may be added by the professional certified trainer, along with suggestions to help maintain the behaviors.

Please note that there is a difference between a physical behavior and an emotional state. For example, it is simple to teach a dog to SIT or DOWN; however, it may be challenging for the dog to perform these behaviors when they are over aroused or fearful.

TRAINING

Training begins in the quiet and comfortable setting of a home environment. Your dog will be taught using positive training techniques, without the use of force, fear, intimidation or punishment. During the training, you will receive periodic updates on your dog's progress including training videos. At the completion of training, you will receive a list of behaviors (cues) taught and a free 30 minute transfer training session. The transfer session helps you learn the positive training AND management techniques used to train the behaviors.

SCIENCE AND LEARNING

Science tells us that it takes approximately 3 weeks to create a habit. New habits have to be generalized to new environments (which takes longer).

WHAT AFFECTS LEARNING

Factors that can affect learning: a dog who shuts down or a dog who has a sensitive stomach and cannot take treats (limiting the types of food rewards that can be used).

These situations require a longer Board & Train. It often takes dogs about 4-5 days to acclimate to a new environment. Many dogs do not eat meals during this time or refuse to take food rewards. Again, this depends on the dog. It is a study of one.

Board and Train EXAMPLE

Owner wanted: 1) Decrease jumping up on people and 2) Not stealing food off counters. The owner insisted on a 10 day B&T program. The dog would not eat for 5 of those 10 days. This greatly reduced the amount of work that could be done with the dog. Since jumping up and food stealing (kleptomania) is essentially a self control issue, life rewards were used in place of food rewards while the dog was acclimating to the new environment. A life reward is something that the dog wants access to – you, outside, a food bowl, putting on a leash, etc. So, the dog was asked to SIT at doorways. It took 4 days before she would reliably & consistently offer a SIT.

Board and Train Important Information

It's important to remember that some dogs take time to feel comfortable in a new environment. Sometimes behavior does not appear or is suppressed in a new place. It can take a dog several days to up to a week or two to feel comfortable in a new place. The quicker that they acclimate to the new surroundings, the faster the training plan can begin. If the inappropriate behavior does not occur during the board and train, then behavior cannot be modified. This is referred to as the "honeymoon period." Dogs, like people, are sometimes on their best behavior in new environments.

Cost for B&T is \$150 per day.

Depending on pick up and drop off destination, there may be a charge for transport. Payment is due **PRIOR** to the first day of Board and Train.

This document is sent to the pet owner by the trainer when the pet owner requests specific dates for the Board and Train. IF the Board and Train is not booked and paid for within one week of the pet owner receiving this document, then the dog trainer may bill the pet owner (per the pet professional's hourly rate of \$225) for time spent answering questions either via email or phone.

This board and train service is not recommended for dogs that have behavior issues such as aggression, fear or separation anxiety. If you do not disclose aggressive or reactive behavior, or anxious behavior that results in any type of destruction or damage or injury, you will be responsible for the cost of housing your dog at an alternate location for safety concerns, as well as, the damage and/or repairs. Board and train is also not appropriate for dogs with GI issues.

Grooming

It is highly recommended that your dog be groomed (especially poodles or doodles - cut short) prior to boarding to ensure that their fur does not get matted causing them to be uncomfortable.

If your dog will require grooming during their stay, please make arrangements. There is an extra cost for drop off and pick up at the groomer. I may not be available.

In addition, if your dog exhibits fear, anxiety or reactive behavior during the Board and Train... these behaviors may significantly slow down the learning process. Building confidence for dogs that show fear and/or anxiety often takes months or years, not days or weeks.

There are four stages of learning: Acquisition; Fluency, Generalization and Maintenance. It is important to remember the age and developmental level of your dog. Adolescent dogs can learn a great deal of information. Please see attachments on canine developmental periods. Board & Train helps in the acquisition stage of learning; however, it is up to you to continue to work on the maintenance phase of learning. **All behaviors learned must be maintained.** Much like humans, dogs develop physically much faster than they do mentally and emotionally. So, for a behavior to be consistent, training and management must also be consistent.

The pet owner must provide a variety of chew items and mental stimulation toys for their dog to enjoy during their daily down time and rest periods. Adolescents need LOTS of mental and physical stimulation. If these items are not provided at time of pick up, appropriate chew items will be purchased for the dog and the owner will be responsible for reimbursement. See attachment Board & Train What To Bring

It is also recommended to do at least one in home private session PRIOR to booking the board and train. That way, the trainer can meet the dog AND you can meet the trainer. A one day overnight boarding stay is also recommended.

Board & Train Dates:
(Thursday) 10-1-26 to (Thursday) 10-15-26 / Cost: \$2,100

Payment methods:
Check (payable to Jamie Bozzi); PayPal jamie@smrtdog.com
Venmo @Jamie-Bozzi

I have read and understood the above:

Date

Owner Signature

CANCELLATION POLICY:

There is a 48 hour courtesy cancellation policy.

If you make a Board & Train reservation and you receive A CONFIRMATION EMAIL WITH THE Board & Train documents and you cancel, you will be charged an administration cancellation fee of \$50.

Revised 1-1-26